



# REDLANDS VOLLEYBALL ASSOCIATION

[www.redlandsvolleyball.com](http://www.redlandsvolleyball.com)

## Redlands Volleyball Association Refund & Returns Policy

### Refund & Returns Policy

#### Purchased Items:

If for any reason you are not completely satisfied with your purchase we will give you a 14 day money-back guarantee from the time you receive the goods or services. Please email us at [info@redlandsvolleyball.com](mailto:info@redlandsvolleyball.com) within that time if you are not satisfied with your purchase so that we can resolve any problems. This refund policy does not apply to goods which have been worn or used, damaged after delivery, or if any attempt has been made to alter the product or if they have been dropped or broken. All products must be returned in their original condition. All postage and insurance costs are to be paid by the buyer. We recommend that you return the product via Registered post and that you pre pay all postage. You assume any risk of lost, theft or damaged goods during transit & therefore advise you take our shipment registration of insurance with your postal carrier. Redlands Volleyball association will not be responsible for parcels lost or damaged in transit if you choose not to insure.

#### Membership Fee / Registration Fee:

If for any reason you are not completely satisfied with your membership/registration fee we will give you a 14 day full money-back guarantee from the time you receive your invoice. Please email us at [info@redlandsvolleyball.com](mailto:info@redlandsvolleyball.com) within that time if you are not satisfied with your membership/registration so that we can resolve any problems. This refund policy does not apply to memberships/registrations outside of the 14 day guarantee.